


EXHIBIT 2-0

THE WAVE STUDIO, LLC
COMPLAINT

**KIWI COLLECTION**
HOTELS FOR PEOPLE WHO CARE WHERE THEY STAY™

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Book online or call us 24/7:
1 877.999.0680
Additional Contact Info

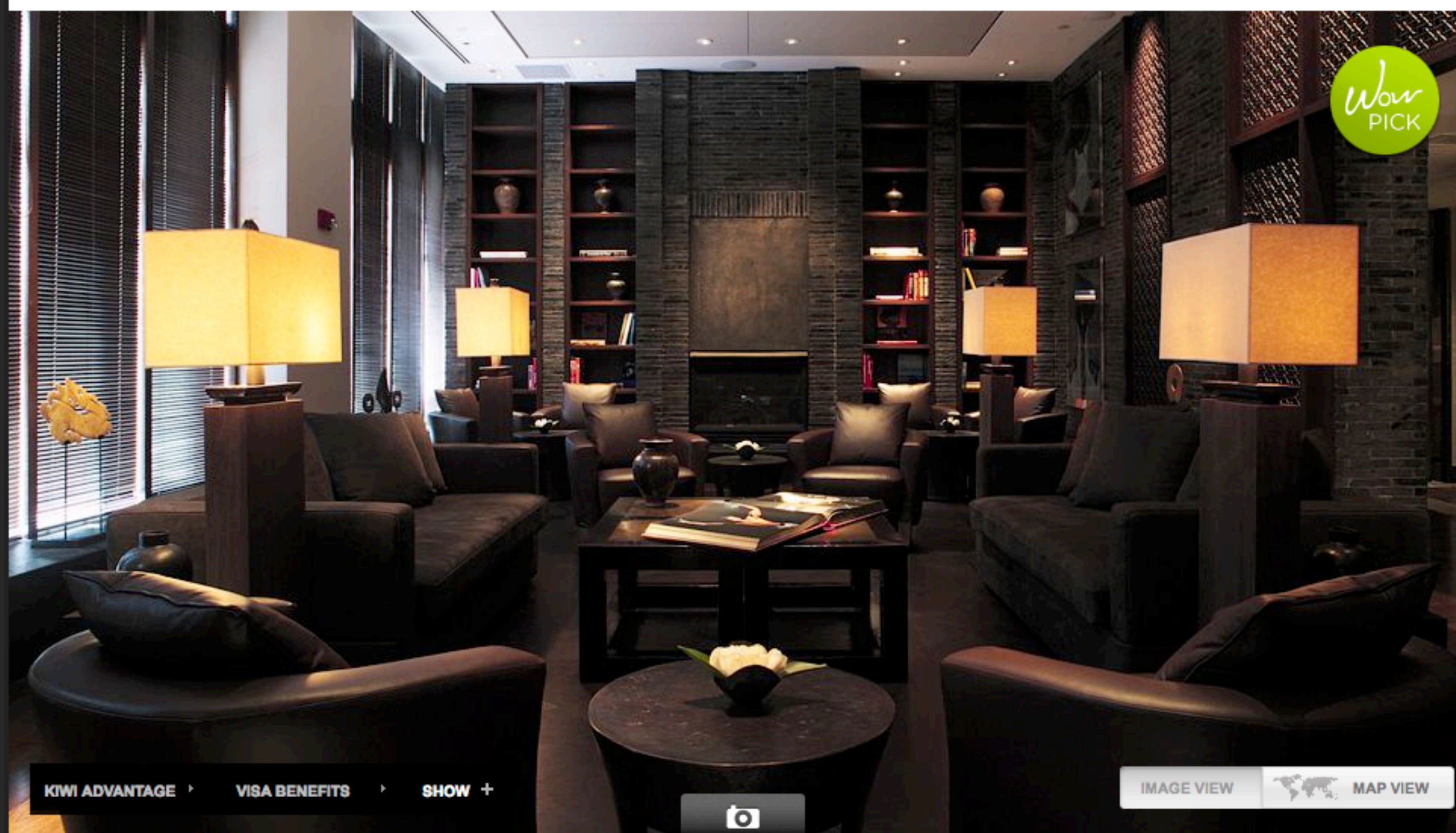
 Travel Dates (Optional)
 Adults: Children:

The Setai

Find a Hotel > North America > United States > Florida > Miami > Miami Beach

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Current Local Time:
07:53 / Sat, Apr 7th, 2012



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KIWI SCORE

83

Rated Dec, 2009

KIWI SCORE EXPLAINED

Service	9	<div></div>
Rooms	8	<div></div>
Food & Beverage	9	<div></div>
Spa & Fitness	9	<div></div>
Attention to Detail	8	<div></div>
Generosity & Value	8	<div></div>
Wow / Hip Factor	6	<div></div>
Architecture & Design	8	<div></div>
Location	10	<div></div>
Fit to Promise	8	<div></div>

NIGHTLY RATES FROM:

USD 575




Room & Suites: 130
Setting: Coastal
Style: Modern, Hotel

CHECK AVAILABILITY

ADULTS CHILDREN

[Group Booking?](#)

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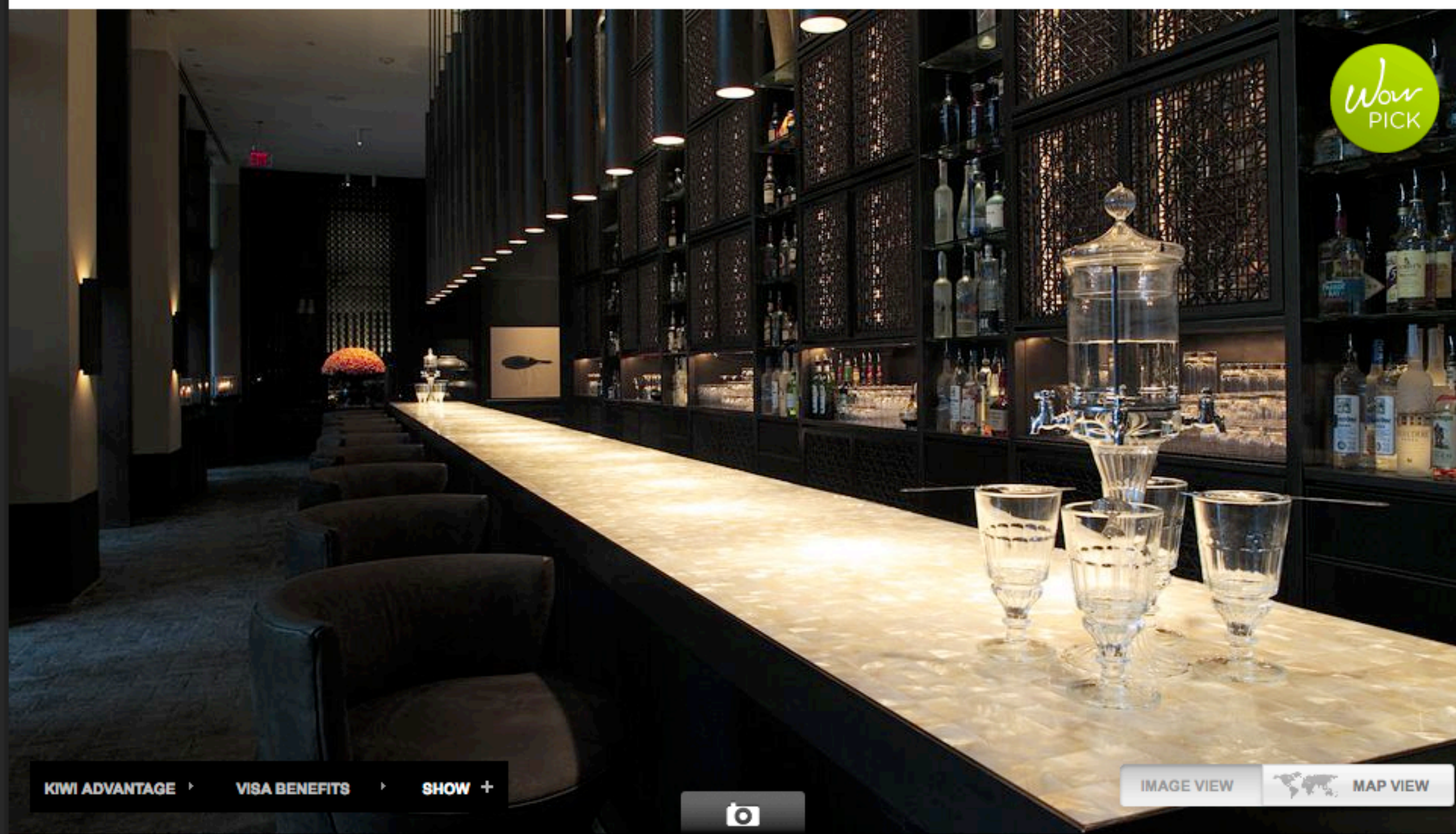
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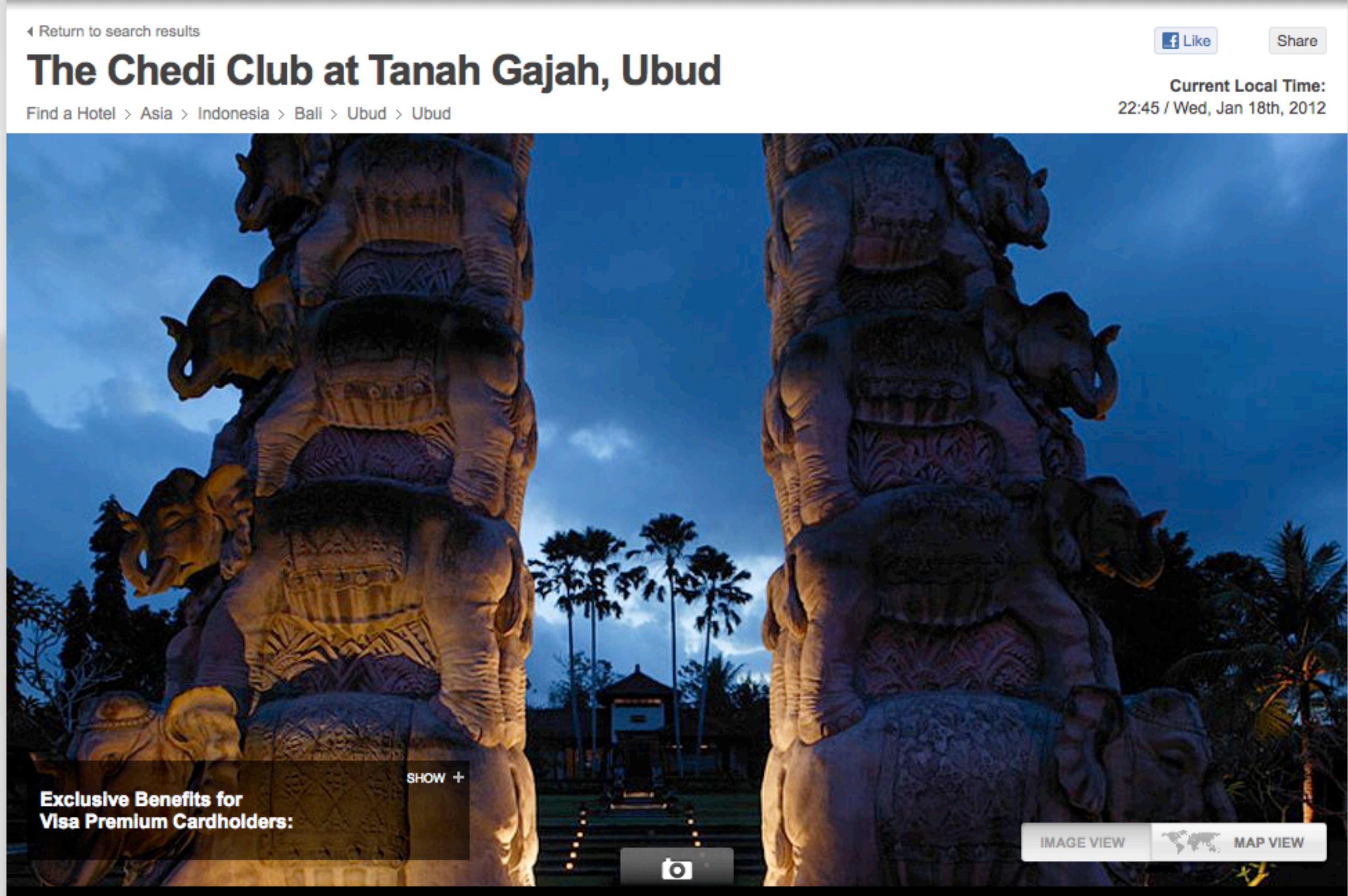
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VISA Visa Luxury Hotel Collection

FIND A HOTEL ABOUT THE COLLECTION ABOUT VISA

DESTINATION (Enter hotel name, city, country, brand) Travel Dates (Optional) clear dates Adults Children Advanced Search ▶

The Chedi Club at Tanah Gajah, Ubud Mon Mar 26, 2012 Tue Mar 27, 2012 2 0 SEARCH HOTELS



SCORE

76

Rated Jan, 2010

SCORE EXPLAINED

Service	8	
Rooms	8	
Food & Beverage	8	
Spa & Fitness	7	
Attention to Detail	8	
Generosity & Value	7	
Wow / Hip Factor	7	
Architecture & Design	7	
Location	8	
Fit to Promise	8	

NIGHTLY RATES FROM:

USD 285 (EUR 224)

VISA

Room & Suites: 20

Setting: Countryside

Style: Boutique, Classic, Resort, Design

CHECK AVAILABILITY

Mon Mar 26, 2012 Tue Mar 27, 2012

ADULTS CHILDREN

2 0

Group Booking?

CHECK AVAILABILITY